

FAQs

Q. Does it have a nipple in the bottle to feed ?

A. Yes

Q. Which breast pump is right for me? A Manual, Single electric or Double electric?

A. Choosing a breast pump is of course a very personal choice. From experience we have learnt that a manual breast pump is ideal for mothers who express milk occasionally and value compactness and convenience. Electric breast pumps are perfect for mums who express milk frequently and value being able to express effortlessly, at the touch of a button. Double electric breast pumps are ideal for regular expressing and have the additional advantage of being a perfect time saver for mothers, as milk can be expressed from both breasts at once. In addition, Double electric pumping is proven more efficient and may even boost the ability to produce breast milk.

Q. Will the softer massage cushion still be effective for me?

A. Yes. The petal massage cushion has a softer texture TO make expressing milk AS comfortable AS possible FOR you. It will NOT affect the performance of the breast pump AT all. Note: Make sure TO firmly place the petal massage cushion ON the breast pump so it does NOT leak air.

Q. I had a caesarian section, can I still breastfeed and express milk?

A. Even AFTER a cesarean section, it IS possible TO breast feed AND express successfully. It may, however, take a BIT longer FOR you AND your baby TO BEGIN breastfeeding AND your milk might come IN a BIT later following the c-section. Ask your midwife, family doctor, lactation specialist OR breastfeeding adviser FOR support IN STARTING TO breastfeed, TO make it most comfortable FOR you AND your baby AFTER the operation.

Q. What should I do if I experience pain when I use the breast pump?

A. STOP USING the breast pump AND consult your breastfeeding advisor. IF the pump does NOT come away easily FROM the breast, it may be necessary TO break the suction BY placing a finger BETWEEN the breast AND Let-down Massage Cushion OR BETWEEN the breast AND pump funnel.

Q. What should I do if the breast pump does not come away from the breast easily?

A. IF the pump does NOT come away easily FROM the breast, it may be necessary TO break the suction BY placing a finger BETWEEN the breast AND Let-Down Massage Cushion OR BETWEEN the breast AND pump funnel.

Q. My nipple does not fit the breastpump. What can I do?

A. Our Babyhug cushions are designed TO comfortably fit the majority of mothers. However if you need it you can buy a cushion FOR smaller nipple.

Q. What can I do to prevent low suction of the breast pump?

A. Low suction can be due to several causes:

*Make sure the breast pump IS assembled as per the instructions IN the manual.

* CHECK that the cushion AND valve are firmly pushed INTO the pump body AND that the edges are completely sealed around the rim of the pump body. The cushion, valve AND diaphragm can leak air IF NOT attached correctly.

* The Babyhug breast pump may SHOW low suction BEFORE expressing. Place it onto your breast TO CREATE a vacuum AND start using again.

- * Assemble the breast pump WHILE it IS still moist FROM sterilizing. This will improve the vacuum.
- * Check the suction valve, if there is hole suction will be low or wont happen. So pls change the part immediately and check again.
- *Check whether diaphragm is moving while machine is working, if no movement, pls replace with new suction valve and try again.
- *Check whether the Flange is correct fit for your breast size, if it small or large, it can affect the suction.

Q. The pump has too much suction. What can I do to resolve this?

A. Follow the guidelines below IF you experience too much suction WITH your breast pump:

- * Make sure you only USE Babyhug breast pump's parts.
 - * Make sure you've assembled the Babyhug breast pump WITH the massage cushion: NOT USING the massage cushion can result IN too much of a vacuum.
- IF you are USING a breast pump FOR the FIRST TIME, you may find the suction LEVEL too high AT first. Practicing can help.

Q. When I pump there is little or no milk (while I do feel suction from the pump) What can I do?

A. Ensure the pump IS correctly assembled AND that suction IS created. WHEN you DO feel suction but NO OR little milk IS being expressed, remember that USING a breastpump takes practice. You may need TO make several attempts BEFORE you succeed.

SOME hints TO HELP you succeed expressing milk:

1. Choose a quiet TIME WHEN you're not in a rush and unlikely to be disturbed.
2. Having your baby or a photograph of your baby nearby can help encourage your milk flow.
3. Warmth and relaxation can help so you might like to try expressing after a warm bath or shower.
4. Placing a warm flannel on your breasts or massaging your breast for a few minutes before you start pumping can also encourage your milk flow and soothe painful breasts.
5. Try expressing from one breast while your baby is feeding from the other, or continue expressing just after a feed. It could help pumping first thing in the morning. (Wait for at least one hour after feeding before you express milk.)
6. Repositioning the pump on your breast from time to time can help stimulate your milk ducts. Do not continue pumping for more than 5 minutes at a time if NO result is achieved. Try expressing at another time during the day. If expressing becomes painful, stop and consult your breastfeeding advisor or healthcare professional.

Q. How can I prevent my breast pump from leaking?

A. Leaning too far forward or backward, while using the breast pump can result in leakage around the rim between the pump and the bottle. In order to prevent this, position yourself comfortably and upright (not leaning forward or lying down backwards). It will bring you more comfort, and prevent the breast pump from leaking. Using the glass bottle with the breast pump can sometimes cause leaking. Switch to other containers to express the milk, and feed your baby with the glass bottle if this occurs.

Q. How should I remove the valve of the breast pump?

A. The valve is created with a tab* to easily remove it from the pump. If it inadvertently gets stuck, wiggle the valve until it comes loose.

Q. Can I still use the breast pump if it gets scratched?

A. With regular use, some light scratching is normal and will not cause problems. Be aware that combinations of detergents, cleaning products, sterilizing solutions, softened water and temperature fluctuations may, under certain circumstances, cause the plastic to crack. Avoid contact with abrasive or antibacterial detergents as these can damage the plastic.

Q. Is the breast pump BPA free?

A. Yes. The breast pump IS 100% BPA free. The pump body, handle AND stem are made FROM Polypropylene (PP), AND the parts consist of Silicone.

Q. Who should buy electric Breast Pump?

A. Housewives, part time or full time working mothers, freelancers.

Q. Is this product battery operated as well as works with adaptor?

A. Yes. This breast pump is Powered with mains adaptor or batteries.

Q. How should I assemble the pump?

A. Please refer the user manual